



## **NOTICE TO ALL SHIPPING AGENTS OPERATING IN TANZANIA MAINLAND**

The Tanzania Shipping Agencies Corporation (TASAC) is a body corporate established under the *Tanzania Shipping Agencies Act, Cap 415*. Pursuant to section 5(b) of the Act, TASAC is mandated to enhance the benefits of maritime transport in Mainland Tanzania through promoting effective ports operations and shipping services. In furtherance of this mandate, and in accordance with section 12(1) of the Act, TASAC is responsible for monitoring and superintending the conduct and practices of shipping lines, shipping agents and other regulated service providers.

In the course of discharging its regulatory functions, TASAC has observed persistent non-compliance with the Act and *Tanzania Shipping Agencies (Shipping Agents) Regulations, Government Notice No. 379/2018* (the Regulations), including but not limited to the following:

1. Some Shipping Agents have failed to effect refunds of container deposits within the prescribed timeframes, contrary to regulation 21E(f) of the Regulation; and
2. Some Shipping Agents and Empty Container Depots have declined to accept return of empty containers pending settlement of container demurrage charges, the practice which has resulted in unnecessary delays, disputes over accrued charges, and disruption of container circulation within the supply chain, contrary to regulation 21E(e) of the Regulation.

**TAKE NOTICE** that all Shipping Agents operating in Mainland Tanzania are hereby directed to immediately refrain from the above-mentioned non compliant practices and required to ensure that:

1. container deposit refunds are processed and paid within the time limits prescribed by law; and
2. empty containers are received promptly upon return, with invoices for any applicable charges issued thereafter in accordance with the Regulations.

**TAKE FURTHER NOTICE** that this Notice shall take effect from the date of its issuance.

Failure to comply with this Notice shall attract strict regulatory and enforcement measures including *but not limited to* administrative penalties, suspension or cancellation of licences, and any other sanctions as may be provided under the *Tanzania Shipping Agencies Act*,



**THE UNITED REPUBLIC OF TANZANIA**  
MINISTRY OF TRANSPORT  
**TANZANIA SHIPPING AGENCIES CORPORATION**  
**TASAC**



**ISO 9001:2015 CERTIFIED**

*Cap. 415*, the Tanzania Shipping Agencies (Shipping Agents) Regulations, GN. No. 379 and any other applicable laws and regulations governing shipping agency services in Tanzania.

Any Shipping Agent experiencing operational challenges affecting compliance with this Notice shall immediately notify TASAC in writing without delay, providing full particulars for consideration in accordance with the law.

For further clarification, please contact TASAC through email: [group.dmtr@tasac.go.tz](mailto:group.dmtr@tasac.go.tz)

Issued by the:

**DIRECTOR GENERAL**  
**TANZANIA SHIPPING AGENCIES CORPORATION (TASAC)**

**2<sup>ND</sup> FEBRUARY, 2026**

**TASAC**